

## Client Satisfaction Form

Name: Mae Massey

Can you describe your experience using the Ferrell Law Firm?

It was great. They were always really available when I needed them. They answered my questions appropriately and assisted me with making the best decision for a good outcome.

What would you say to a friend who was thinking about using the Ferrell Law Firm but what wasn't sure?

I would convince them to give them a chance. They will be professional, easy to work with and fair. They didn't act like attorneys. They were not "high pressure," just easy and I felt comfortable.

Is there any specific thing you would like to say about the outcome of your case or the service you received?

James Ferrell took the time to explain my options and made sure I understood which made it less stressful to make a decision.

May I use your testimonial in any marketing material or advertisements that I use? (please circle)

Yes  No

Signature: Mae Massey

Again Thanks for everything